

January 2005

PARKING POLICY INFORMATION SHEET

STONE ROAD COMPLEX

With the announcement of the revised **Paid Parking Policy and Procedures Manual**, there have been several questions raised requesting additional information. This information sheet has been prepared to answer those questions.

Q: *How can the parking fee increases be justified?*

A: There has not been an increase in the parking rates at the Stone Road Complex since parking fees were implemented in 1998. The increase is being phased in gradually over the fiscal year 06/07. The new rates reflect the fees charged in some other parking lots and garages in the immediate area. Rate increases will follow the local market as directed by the Corporate Parking Policy

Q: *Is the snow removal service going to improve to the lots and sidewalks?*

A: Earlier in the fall a new contract for the provision of Snow Removal Services for the site was entered into with Cox Construction. This new contract has tighter restrictions as to the timelines for snow removal as well as the treatment /application of sand/salt to the sidewalks and parking lots. Compliance with the terms and conditions will be expected at all times and regular bi-weekly meetings are planned, with Cox, to review performance. Parking areas are now to be cleared and all equipment removed from the site by 7:00 am.

Q: *Why do we have to pay for parking at this site?*

A: In September 1998, Management Board of Cabinet approved a corporate Parking Policy of which "The objective was to manage government parking lots in a more businesslike manner by: (i) increasing the number of lots with user fees, (ii) reducing administration (iii) eliminating leasing for employee parking and (iv) recognizing needs of physically disabled employees." (excerpt from Parking Policy) The Stone Road Complex site was one of the sites identified where fees would be charged.

Q: *What is done with the money, when collected?*

A: All revenue generated from the collection of fees, including visitor parking, is submitted to the Ministry of Finance via the Consolidated Revenue Funds. No administration fees are applied and no revenue is retained by Ontario Realty Corporation or ProFac.

Q: *Are receipts available?*

A: If requested, a receipt can be provided to verify payment. Whether it can be used for tax reduction depends on each individuals tax payment responsibilities.

Q: *Will Security Surveillance be increased to reduce theft/vandalism?*

A: Security staff periodically patrol the lot areas and there are a number of security cameras recording activity in selected areas. Depending on exact location and time, recording of any illegal activity may be captured.

Q: *Why have parking gate arms been left up, resulting in uncontrolled access?*

A: This was done to accommodate over capacity parking lots. With the expansion to Lot 'L' there now are sufficient parking spaces and the parking control arms will remain in the down position unless there are mechanical problems.

Q: *Have parking rates gone up at other government parking facilities?*

A: Yes – Since paid parking was introduced in 1998, parking rates have increased at Ontario Government facilities in St. Catharines and Kitchener. The rates at this site have not increased since introduction.

Q: *What are some of the other more significant changes to the policy?*

A: Some changes of note are:

- Multiple cards will no longer be available for car-poolers. A single card will be issued for the group.
- Parking costs for bicycle parking in the underground have been eliminated.
- The cost for the replacement of a lost or stolen access card has increased to \$20.00. This cost is reimbursed if the card is found.

As indicated earlier, hopefully the information provided will have answered many of these questions. The parking policy and revised fee schedule have been approved and will be implemented on the timelines as indicated. A copy of the Manual is available for viewing at the ProFac office. Address all questions regarding the revised Paid Parking Policy and Procedures Manual to Mike Moreau – ProFac's Facility Manager at (519) 826-3217.